

LOUDOUN LASER AND MEDICAL SPA

Terms and Conditions

Refund Policy

No cash refunds. Refunds will be used towards service or product. Refunds must be requested within 30 days of purchased services, except for laser services which allow for 60 days for any refund request. Retail products are refundable within 30 days of purchase with minimal use.

I have read, understand, and agree to the Refund Policy.

Initials

Expiration Policy

Services in packages, series, or which are pre-purchased, including injectables, are set to expire 12 months from the date of purchase. After expiration, these services can no longer be redeemed.

I have read, understand, and agree to the Expiration Policy. _____

Initials

Late Arrival Policy

Arrivals after 15 minutes from scheduled treatment time will be rescheduled if there is any consequent scheduling conflict. After a client has 3 late arrivals, we will not book future appointments.

I have read, understand, and agree to the Late Arrival Policy. _____

Initials

No Show Policy

No show is any patient who fails to arrive for a scheduled appointment, at which point no shows will incur a fee of \$45 or 20% the cost of scheduled appointment, whichever is greater.

I have read, understand, and agree to the No Show Policy.

Initials

Cancellation Policy

Cancellations may be made for any appointment until 24 hours before the appointment, at which point cancellations will incur a fee of \$45 or 20% the cost of the scheduled treatment, whichever is greater.

I have read, understand, and agree to the Cancellation Policy.

Initials

I understand, have read and agree to the Loudoun Laser and Medical Spa Terms and Conditions.

I understand that Loudoun Laser and Medical Spa has the right to change these Terms and Conditions at any time, and that such action would be disclosed to me in a prompt manner. If any changes to these policies occur, I understand that I will be subject to the policies of this current agreement until a new agreement can be issued to me.

Printed Name: _____

Client signature: _____

Date: _____